

## 2008 Fact Sheet

### Corporate Overview

Paragon TEC, Inc. is a premier management consulting firm that provides innovative business solutions in the areas of Business and Professional Services, Education and Training, and Information Technology.

- Established June 4, 1996
- SBA Certified Small Disadvantaged Business
- SBA Certified 8(a) Business
- Woman-Owned Business
- HUBZONE Certified
- City of Cleveland MBE/FBE Program Certified
- EDGE Certification – Ohio Dept. of Administrative Services

Corporate Headquarters  
Gail Dolman Smith, President  
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Subsidiary Locations:  
• NASA Glenn Research Center  
• Washington, D.C.



### Our Mission

“To provide innovative solutions that enable our clients to achieve and surpass immediate and future goals.”

### Our Business

Paragon TEC serves as a primary contractor or subcontractor for a variety of projects/contracts. We also welcome teaming/partnering opportunities.

We are multilingual and conduct business locally, nationally, and internationally. We offer services and products to federal, state and local government as well as private industry. We are committed to outstanding customer service.

### Our Core Competencies

Paragon TEC provide a broad range of expertise related to seven major vehicles of knowledge transfer:

- Training and Curriculum Development
- Educational Program Design and Management
- Program Integration and Project Management Services
- Organizational Assessment/Development
- Conference and Event Planning
- Marketing Consulting Services
- Information Technology Services
- Exhibits

*“The SEMAA contractor has done an outstanding job in helping sites develop on-going partnerships and leveraging project funding by raising matching funds.”*

*--National Research Council*

*“The quality of Paragon TEC’s work is exceptional. Paragon TEC has taken the SEMAA program to the highest level of program performance.”*

*--NASA GRC Contract Officer Technical Representative (COTR)*

*“Most organized, articulate, and professional group. Very impressive!”*

*--NASA Explorer Schools Workshop.*

## Our Customers

Paragon TEC has developed and sustained productive relationships with a variety of high-profile clients in government, education, and industry. Our client-base includes the following:

- NASA Glenn Research Center
- Lockheed Martin Information Technology
- SECME, Incorporated
- Harris Foundation
- Minute Men Staffing
- Water Department, City of Cleveland
- Albany State University
- Cuyahoga Community College
- Southfield Public Schools
- Oglala Lakota College
- NASA Headquarters
- Lakeland Community College
- Chicago Public Schools
- Cleveland Municipal Schools
- Northeast Ohio Regional Sewer District
- Miami-Dade County Public Schools
- New Jersey Institute of Technology
- Southern University
- Bowie State University
- Southwest Oklahoma State University.

## Awards

- 2008 NASA NASA Glenn Research Center (GRC) George M. Low Award Program Nominee
- 2007 Harvard University Innovations in American Government Awards Program Finalist
- 2005 Turning Goals into Reality (TGIR) Team Award, NASA Headquarters
- 2004 NASA GRC Woman-Owned Business of the Year
- 2004 Education Technology Think Tank TEC Champion Leadership Award (U.S. Congress)
- 2004 Education Technology Think Tank TEC Champion Partnership Award (U.S. Congress)
- 2003 World Class Service Award for Management of the National SEMAA Office (NASA GRC)
- 2003 Under Paragon TEC's management, Science Engineering Mathematics and Aerospace Academy (SEMAA) is ranked #1 NASA K-12 Education Program
- 2003 SECME Industry Partnership Award (SECME, Inc.)
- 2002 through 2006 Received Outstanding Annual Performance Evaluation from NASA GRC COTR

## Codes

NAICS	Type
541611	Management Consulting Services
541618	Other Management Consulting Service
541512	Computer Systems Integration Design Consulting
541820	Public Relation Services
561110	Office Administration Services
561210	Facilities Support Services

NAICS	Type
561499	All other Business Support
561920	Convention and Trade Show Organizations
611710	Educational Support Services
611430	Professional and Management Development Training
712110	Museum
811212	Computer Equipment/Peripheral Maintenance Repair

## Why Choose Paragon TEC?

### We Add Value with:

- Responsiveness
- Timeliness
- Quality Service
- Safe, Effective and Innovative Solutions
- Continuous Improvement
- Accountability
- Customer Enhancements
- Our Reputation

### We Empower You with:

- Clear expectations
- Teamwork
- Frequent feedback
- Leadership and Resources
- Professional Opportunities
- Performance Recognition and Incentives

Additional information, including references and current contracts, is available upon request.

